

REMOTE HANDS



We enable. You benefit.



DIGITA

Remote Hands

Sometimes you need to access your servers quickly on-site, which is where we come in. With the Digita Remote Hands service, you can ensure that your services are up and running at all times.



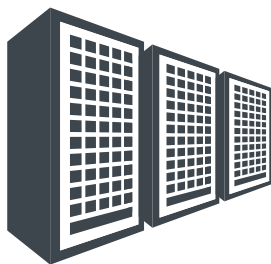
DIGITA REMOTE HANDS TASKS INCLUDE

- Technical fault repair service
- Hardware installations and configurations
- Equipment rack installations
- Hardware component installations and removals
- Reception of hardware deliveries
- Hardware inventories
- Maintenance of wiring installations
- Wiring client hardware to enclosures
- Cross connections
- Hardware transfers in and between data center rooms
- Visual verifications
- Secure storage for the equipment



SERVICE TIMES

- 24/7 Service Operations Center
- Tasks are agreed upon in advance



The Remote Hands service allows our data center customers to outsource the physical presence in the data center to our technical experts.

We offer a wide range of expert services that streamline the everyday operations of your business, allowing you to concentrate on your core operations.

Contact: datacenter@digita.fi

