

Digita Remote Hands



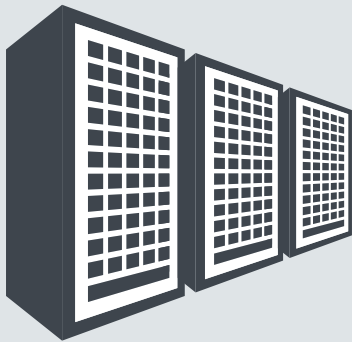
DIGITA | Enabler.

digitamahdollistaa.fi

DIGITA REMOTE HANDS

Sometimes you need to access your servers quickly on-site, which is where we come in. With the Digita Remote Hands service, you can ensure that your services are up and running at all times.

The Remote Hands service allows our data center customers to outsource the physical presence in the data center to our technical experts. We offer a wide range of expert services that streamline the everyday operations of your business, allowing you to concentrate on your core operations.



DIGITA REMOTE HANDS TASKS INCLUDE:

- ✓ Technical fault repair service
- ✓ Hardware installations and configurations
- ✓ Equipment rack installations
- ✓ Hardware component installations and removals
- ✓ Reception of hardware deliveries
- ✓ Hardware inventories
- ✓ Maintenance of wiring installations
- ✓ Wiring client hardware to enclosures
- ✓ Cross connections
- ✓ Hardware transfers in and between data center rooms
- ✓ Visual verifications
- ✓ Secure storage for the equipment

SERVICE TIMES:

- 24/7 Service Operations Center
- Tasks are agreed upon in advance

Contact sales@digita.fi

Digita transmits radio and television programmes to everyone living in every corner of Finland every day of the year. We also apply the latest digital technology in order to develop and offer versatile online television and radio services. In addition, our service portfolio includes comprehensive IoT services based on our nation-wide network, as well as world-class Data Center Services. Our clients are media houses and mobile and broadband operators that provide the very best contents.